

## **Modern Vascular of Glendale, LLC**

### **PATIENTS BILL OF RIGHTS**

**Each patient receiving service at Modern Vascular of Glendale, LLC shall have the following rights:**

1. To be informed of the patient's bill of rights by being offered a written copy of these rights and given a written or verbal explanation of these rights in terms that the patient can understand. Efforts to have a written copy in the patient's primary language or large print available upon request. If unavailable, the Language Line will be used to translate.
2. To be informed of services available in this Clinic, of the names and professional status of the Associate providing and/or responsible for the patient's care, and of fees and related charges, including the payment, fee deposit and refund policy of the Clinic and any charges for services not covered by sources of third-party payment or not covered by the Clinic's basic rate.
3. To be informed if the Clinic has authorized other health care and educational institutions to participate in the patient's treatment. The patient also shall have a right to know the identity and function of these institutions, and to refuse to allow their participation in the patient's treatment.
4. To receive, in terms the patient understands, an explanation of his or her recommended treatment, risk(s) of the treatment, expected results and reasonable diagnostic alternatives. If the patient is not capable of understanding the information, the explanation shall be provided to his or her next of kin, guardian, or medical power of attorney, and documented in the patient's medical record.
5. Except in an emergency, to be informed of alternatives to a proposed psychotropic medication or surgical procedure and associated risks and possible complications of a proposed psychotropic medication or surgical procedure.
6. To participate in the planning of his or her own care and treatment, and to refuse medication and treatment.
7. To be included in experimental research only when the patient has given written consent to such participation, or when a guardian or medical power of attorney gives such consent in accordance with law, rule and regulation. A patient may refuse to participate in experimental research, including the investigation of new drugs and medical devices.
8. To voice grievances or recommend changes in policies and services to Associates, the governing authority, and/or outside representatives of the patient's choice either individually or as a group, and free from restraint, interference, coercion, discrimination, or reprisal.
9. To be free from mental, sexual, and physical abuse, neglect, exploitation, coercion, manipulation, and sexual assault and free from use of restraints unless they are authorized by a physician for a limited period of time to protect the patient or others from injury. Drugs and other medications shall not be used for discipline of patients or for convenience of Associates. Personal property of patients shall be preserved at all times while in custody of the Clinic.
10. To confidential treatment of information about the patient. Information in the patient's medical record and financial record shall not be released to anyone outside the Clinic without the patient's approval, unless another health care facility to which the patient was transferred requires the information, or unless the release of the information is required and permitted by law, a third-party payment contract, or a peer review, or unless the information is needed by the State Department of health for statutorily authorized purposes. The facility may release data about the patient for studies containing aggregated statistics when the patient's identity is masked.
11. To be treated with courtesy, consideration, respect, and recognition of the patient's dignity, individuality, and right to privacy, including, but not limited to, auditory and visual privacy. The patient's privacy shall also be respected when Associates are discussing the patient.
12. To not be required to work for the Clinic unless the work is part of the patient's treatment and is performed voluntarily by the patient. Such work shall be in accordance with local, State, and Federal laws and rules.
13. To exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, or any attendance at religious services, shall be imposed upon any patient.
14. To treatment and medical services without discrimination based on race, age, religion, national origin, gender, sexual preferences, handicap, diagnosis, or ability to pay, nor should patient be deprived of any constitutional, civil and/or legal rights solely because of receiving services from the Clinic.
15. To consent to photographs before the patient is photographed, except that a patient may be photographed when admitted to an outpatient treatment center for identification and administrative purposes.
16. To receive a referral to another health care institution if the outpatient treatment center is not authorized or not able to provide physical health services or behavioral health services needed by the patient.
17. To refuse or withdraw consent for treatment before treatment is initiated.